

Liquidlogic Children's System (LCS)

Refer to Adolescent Development Service

Version No	Revision Date	EHM Version	Created By	Version Information
1.0	11/11/2021	LCS 14.5.4	M. Watkins	Form GO LIVE

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1. Introduction

This Help Guide explains the process of making a referral to ADS from LCS (Social Care / LCS workers)

2. Complete and Send Referral Form (Allocated Case Worker)



Navigate to **Demographics** and then click on the Forms tab.

Select the **Adolescent Development Service (ADS) Referral** form and then click **Start**.

<u>Personal</u>	Start New Form
<u>P</u> ersonal	Start
<u>A</u> dditional	2016-17 Additional Assessment Factors
Identity	Adolescent Development Service Referral

Click Start Blank.

Information Asso	essment Consolidation Re	evisions
Copy Forward - B	efore starting the Assessment you have th	e option to copy forward the answers from the listed previous Assessments. Select each of the Assessments you wish to
include answers fro	m and click 'Copy Forward Selected', or alt	ternatively (If you DO NOT want to copy forward any answers) click 'Start Blank' to begin the Assessment afresh.
Copy Forward Selected	Start Blank No Filter applied	Update Filter Clear Filter

Next, record the **form start date**. The Allocated Case Worker's name and Department will be recorded automatically.

Information Assessme	ent Consolidation Revisions	Save Se	nd to ADS Team (EHM) Cancel ReAssign Close
😝 Print 👎	Adolescent Developmer	nt Service Referral	
Adolescent Develo	Form Start Date	11-Nov-2021	
 Person making the 	Allocated Case Worker Name	Laura	м
 Referral Details ^M 	Allocated Case Worker Department	Childrens' Social Work	м

Navigate to the **Person making the referral** section and complete information about the person creating the form.

🖶 Print	Person making the Refe	rral	
Adolescent Development Service Referral ** Person making the Referral [™] • Referral Details [™] • About the Person Being Referred • Primary Carer Details • Send Referral to Adolescent Development Servic	 Who can be referred to the programme Professional referrals can be made for childre are aged 8 to 19-years-old and living, w council (through children's social care, o have the ability to participate in discussi are willing and able to commit to the pro- 	P? en and adolescents who: orking, studying, or in care in Hillingdon and already receive targeted support fro ur youth justice service or other intervention services) on-based and group work activities. oposed intervention	m the
Stage: Assessor			
	Name of worker creating this form	Vivian Worker	M 📴
	Name of Department of worker creating form	Test Department	M (C)
	Address of Department of worker creating form	Civic Centre 225 High Street Uxbridge UB1 1UW	Μ 💼
	Email Address	VWorker@hillingdon.gov.uk	
	Telephone Number	01895 111222	ß
	Please note: Places will be confirmed via er	nail once your referral has been reviewed by our team.	

Next, complete questions in the following sections:

- Referral Details
- About the Person Being Referred
- Primary Carer Details

🔒 Print 📮	Referral Details		
Adolescent Development Service Referral ***	Current School Year of person you are referring	13 🔒	
Person making the Referral	Young Person's Education, Employment and	 Full time employed 	🔂 🔓
Referral Details	Training (EET) status	Further Education / College	
About the Person Being Referred		 Higher Education / University 	
Primary Carer Details		Part time employed	
 Send Referral to Adolescent Development Servic 		O Primary / Junior School Education	
Stage: Assessor		 Secondary School Education 	
		Unemployed Vocational Training / Apprenticeships Not in Education, Training or Employment (NEET)	
		 Education, Employment and Training (EET) status 	

To complete the form, navigate to the **Send Referral to ADS Team (EHM)** and complete the following information:

• Date of Transfer

- Comments
- Are parent's aware of the transfer?
- Transfer Recipients Tray Adolescent Development Service
- Date Transfer form completed

Once complete, click Send to ADS Team (EHM).

Information Assessment Consolidation F	tevisions Save Send to ADS Team (EHM) Cancel ReAssign Close
😝 Print 📮	Send Referral to Adolescent Development Service (EHM)
Adolescent Development Service Referral ** • Person making the Referral ** • Referral Details ** • About the Person Being Referred	Transfer Step Transfer Details Date of Transfer
Primary Carer Details Send Referral to Adolescent Development Servic Stage: Assessor	Comments Refer to ADS
	Are parents aware of this transfer? No V Transfer Recipient(s) Adolescent Development Service V Refresh list of available items Forms to include in this transfer
	Date Transfer Form Completed

Click OK.



The form has now been sent to the **ADS Team**.

The transfer service between LCS and EHM runs every 5 minutes. It may take up to 5 minutes for the transfer task to reach the EHM system.

3. Process Referral Form (ADS Duty Worker)

New referrals from LCS are received within the **Adolescent Development Service New Referrals** group tray. Navigate to the tray and click on **Pickup** next to the task.

All	Empty	٩	Ŧ	~	Group By: Date Task Price	ority Person Address Locality Ep	visode Group Order By: Start Date Due Date Timeframe Subject Priority	•
💄 Vivian Worker			26		Today (1)	Person	Task Description	
< Lee Moses			52		11-Nov-2021 TFR	Leyton, Linda (14 years)	Transfer from London Borough of Hillingdon LCS - Please revi Picku	q
< Marvin Manage			31					
Adolescent Dev	elopment Service New R	teferrals	1					

Click OK.

Click OK.



Click Complete Transfer.

Person De	etails - Remote System	Transfer Details		
Forename Surname Date of Birth	Linda Leyton 22-Sep-2007	 This transfer includes attached forms and/or objects. These will be copied to the identified person upon completion. Preview Attached Items 		
NHSNo NINumber Gender Address Line 1 Address Line 2 Address Line 3	Male 50 Royal Lane Uxbridge, West Drayton	Transfer ID Transfer From Transfer Date Transfer Comments Are the parents aware o	4471 London Borough of Hillir 11-Oct-2021 Refer to ADS f this transfer?	
Ethnicity Religion	White British No religion	• Professional re Case Transferred By	questing transfer Vivian Worker	
Person - L EHM Person L	Person - Local System	Position Agency Address	Test Worker Test Department Test Department Civic Centre 235 Hilds Street	
 Find a different Person in local system 	t Person in local system	Telephone Email	Uxbridge 07888999999	
		Available Actio Continue with Existing Start new Stronger Fa	<mark>NS</mark> Stronger Families Episode milies Episode	
		Customer Worl	flows	
		Start SEND Panel Transfer Comp Complete Transfer	letion	
		Transfer Reject	ion	
		Reject Transfer		

The transfer has now been completed. **Click on the young person's name** to access their record.

OK

Cancel

Person De	tails - Remote System	Transfer Detail	S
orename urname ate of Birth HSNo INumber ender ddress Line 1 ddress Line 2 ddress Line 3 ostcode thnicity eligion	Linda Leyton 22-Sep-2007 Male 50 Royal Lane Uxbridge, West Drayton UB7 8DJ White British No religion	This transfer indu These have been Transfer ID Transfer From Transfer Date Transfer Comments Are the parents aware of Professional re Case Transferred By Position Agency Address Telephone Email	uded attached forms and/or objects. copied to the identified person. 4471 London Borough of Hillingdon LCS 11-Oct-2021 Refer to ADS of this transfer? equesting transfer Vivian Worker Test Department Test Department Test Department Civic Centre 225 High Street Uxbridge 07888999999
		Available Actio No further actions, this Transfer Comp This tension is to be a series	ons transfer has been completed sletion

Click Create a new Adolescent Development Programmes Referral.

Linda Leyton	, 14 years (Case No: U76022)	Basi Dem	nographics 🌣 ᆇ 🄕 🧧	
Personal	Name & Gender	۲	Addresses	Actions
<u>P</u> ersonal <u>F</u> urther Details	Case Number U76022 NHS Number Unique Pupil		*Main address from 22-Jun-2007 Uxbridge, West Drayton UB7 8DJ	Create a new Contact Create a new Stronger Families Episode Create a new Adolescent Development Service
Risks Relationships	Number Title		Placement Royal Lane from 22-Jun-2007 Uxbridge, West Drayton UB7 8DJ	Referral Create a new SEND Panel

Click OK.



Click Start.



Click Assign to me then click Assign.

Contact Record Details Adolescent evelopment Service Referral	MASH No Further Action	Active Task: Vivian Worker (Reassign) Started: 11-Nov-2021 Due: 12-Nov-202 Adolescent Development Service Referral Task Details No Other Peop Assign
Adolescent Development Service Referral	No Further Action	Adolescent Development Service Referral Task Details No Other Peop
Adolescent Development Service Referral	No Further Action	Assign
		Please select a Team to receive this Adolescent Development Service
		🔿 Adolescent Development Service New Referrals 📑 Adolescent Development Service New Re
		Assign to me Vivian Worker
Adalassant	Defeate Character	Other

Click Create a new Adolescent Development Service Referral.

📌 Full Map	😫 Local Map 🔻	Adolescent Development Service Referral
Contact Record Details	MASH	Active Task: Store Task: Kine Worker (Reassign) Started: 11-Nov-2021 Due: 12-Nov-2021
		Adolescent Development Service Referral Task Details No Other People 🔻
Adolescent Development Service Referral	No Further Action	The Adolescent Development Service Referral has not been started. Create a new Adolescent Development Service Referral
		Family Pathways - You may use the following table of related persons to start a grouped episode. Any selected persons will be included in the group.
		Relationship Name Age Info
		Self Linda Leyton CP CM R 14 years Automatically included in group
Adolescent	Refer to Stronger	Click Here to Update Relationships for Linda Leyton

Select the referral form for copying and then click **Copy Forward Selected**.

(i) Copy For and click	ward - Before starting the Enquiry you have the option to copy forward the a Copy Forward Selected', or alternatively (If you DO NOT want to copy forward	nswers from the listed previous Enquiry. Select each of the Enquirys you wish to include answers from any answers) click 'Start Blank' to begin the Enquiry afresh.
Copy Forward Se	Start Blank No Filter applied Update Filter Clear H	ilter
Copy Forward -	opy answers forward from previous assessments	
✓ Created	Enquiry	Started By
Leyton, Linda	14 years)	
Today	Targeted Programmes (ADS) Referral (Monday, 11 G	ctober 2021) 👰 Vivian Worker

Record the date and select the **New Referral received in the Referral Tray from Social Care LCS (ADS workers only).**

🔒 Print 🕴	Adolescent Development	Service Referral
Adolescent Develo	Date Referral Received	11-Nov-2021
Personal Details Person making the	Who is completing the referral / how was it received?	 New Referral received into Referral Tray from Stronger Families Hub (ADS workers only)
Referral Details		 New Referral received into Referral Tray from Social Care LCS (ADS workers only)
About the Person B Brimany Carer Deta		 Referral received into the ADS Email inbox from the Hillingdon Website (ADS workers only)
Attachmonts (0)		 I am making a referral from a Children's Centre
Audonments (0)		\bigcirc I am making a referral from the FAST Team
		○ I am making a referral from the SEND Service
		I am making a referral from the Portage Service
		\bigcirc I am making a referral from a Stronger Families Key Work Team
		O Other Route / Service

Information Enquiry	Consolidation Delegate Revi	sions 🔒 S	ave Finalise Enquiry	Cancel Clos
🔒 Print 🕴	Primary Carer Details			
Adolescent Develo	Primary Carer's Full Name	Mrs Smith		° 🚯 🔓 🤅
Personal Details	Primary carer's relationship to young person	Mother.]	° 🚯 🔓 🤅
 Person making the Referral Details ^o 	Primary carer's address	Address		° 📆 🔓 🤅
About the Person B	Primary Carer's Postcode	UB1 1AA		° 🚯 🔒 🤅
Primary Carer Deta	Primary Carer's Contact Number	01895 222222		° 🚯 🔒 🤅
Attachments (0)	Primary Carer's Email Address	Email@Address		° 🚯 🔓 🤅
	Has the primary carer approved this referral?	🔿 Yes 💿 No		° 🔂 🔓 🤅
	Finalise this form and send for authorisat	ion		

Review the remainder of the form and then click **Finalise Enquiry**.

Click OK.



Next, pick up the task from the Adolescent Development Service New Referrals tray.

	All	Empty	٩	Ŧ	^	Group By: Date Group	Task Priority Pe	rson Address Locality Episode	Order By: Star	rt Date <mark>Due Date</mark> Timeframe Subject	Priority 🖪 🗖
	💄 Vivian Worker			26		Tomorr	ow (1)	Person		Task Description	
Н	< Lee Moses			52		12-Nov-2021	CP 🖂 R	Leyton, Linda (14 years) [Case No:	U76022]	Adolescent Development Service R	ef Pickup
	< Marvin Manager			29							
	Adolescent Develop	ment Service New Ref	errals	1							

Click OK.

Message from webpage	Х
Are you sure you want to pick up this	
OK	

Navigate to the Referral Outcomes section and:

- Record the Referral Outcome
- Record the Reason for the Outcome
- Record the date
- Click Finalise Enquiry

Information Enquiry	Consolidation Delegate	Revisions	ave Finalise Enquiry Cancel Close
😝 Print 👎	Referral Outcomes		
Adolescent Develo	Decision		
Personal DetailsPerson making the	Outcomes	Adolescent Development Service Episode	* 💀 🔒
Referral Details Control Person B	Reason for Outcome	Open Episode	
Primary Carer Deta			
Referral Outcomes * Attachments (0)	Date Form Completed	11/11/2021	<u>n</u>

Click OK.



Click Authorise.

ictive rask: 🔤 Viv	vian worker (Reassign) S	tarted: 11-Nov-2021	Due: 12-110V-2021
Adolescent De	velopment Service Referral	Task Details	No Other People 🔻
ouiry Authorisati	on Stage: Review the completed	d Enquiry and amend if	applicable. Once satisfied finalise the Enquiry and
ose to Grant Autho	risation or to Request Further Inf	ormation.	
ithorise Reques	st Further Information		
Ithorise Reques	t Further Information	n Worker (Test Departm	ent) - Test Department (Awaiting Authorisation)
uthorise Request ew Adolescent Deve end	st Further Information	n Worker (Test Departm	ent) - Test Department (Awaiting Authorisation)
Adolescent I Adolescent I	st Further Information lopment Service Referral by Vivia Development Service Re	n Worker (Test Departm ferral	ent) - Test Department (Awaiting Authorisation)
uthorise Request aw Adolescent Deve end Adolescent I The Enquiry	st Further Information lopment Service Referral by Viviar Development Service Re C Adolescent Development	n Worker (Test Departm ferral nt Service Referral (Sess	ent) - Test Department (Awaiting Authorisation) ion Finalised) [Print]

Click OK.



If the outcome of the referral is **Adolescent Development Service Episode**, the workflow will be triggered.



Where the outcome is **No Further Action**, the workflow will automatically close.



End of Document